

A new faster check-in at Willamette Falls Pediatric Group!



Q: What is Phreesia?

A: Phreesia offers a suite of applications to manage the patient intake process, including mobile registration. Mobile check-in allows you to complete pre-visit registration from your own device (any smartphone, computer or tablet) ahead of time and in the privacy of your home.

Q: Why is Willamette Falls Pediatric Group partnering with Phreesia?

A: Willamette Falls Pediatric Group is partnering with Phreesia to save you time when arriving at our practice and to ensure that your health records will always be up-to-date. The information you enter is private and secure and will allow our team to better care for you.

Q: Is the Phreesia system secure?

A: Yes. Phreesia provides industry-leading privacy and security for our patients' data. They are held to the same standards as Willamette Falls Pediatric Group related to protecting your family's information. For additional information about Phreesia's security visit <https://www.phreesia.com/patient-privacy>.

Q: Do we need to use the new system for every appointment?

A: Yes. But once you have completed the initial registration, the next time will be much quicker because Phreesia saves your answers.

Q: Do I need to download an app to do mobile check-in?

A: No. There is no app - you simply click the link provided in the text message or email. This allows you to securely answer any registration and medical questions necessary for your appointment.

Q: Can I complete the forms in a language other than English?

A: Yes! Mobile registration is available in 20 different languages, and the Phreesia Pads in the office offer Spanish in addition to English.

Q: What happens if I can't finish my registration before the appointment?

A: That's okay! If you have not completed your registration before the visit, see one of our receptionists, and they will be happy to send you a new link. Don't worry, Phreesia saves information you entered previously.

Q: What if I have questions or feedback?

A: You can talk with any of our receptionists in the clinic or send a secure message through the Patient Portal.

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